



Voluntary Product Accessibility Report

Compliance and Remediation Statement for Section 508 of the US Rehabilitation Act for Collabware CLM 2016

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Voluntary Product Accessibility Template®

Date 28 January 2016
 Name of Product Collabware CLM 2016
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Summary Table

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Not Applicable	
Section 1194.22 Web-based Internet Information and Applications	Applicable	Supported Supported with exceptions
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multi-media Products	Not Applicable	
Section 1194.25 Self-Contained, Closed Products	Not Applicable	
Section 1194.26 Desktop and Portable Computers	Not Applicable	
Section 1194.31 Functional Performance Criteria	Applicable	Supported Supported with exceptions
Section 1194.41 Information, Documentation and Support	Applicable	Supported Supported with exceptions

Only the applicable sections for Collabware CLM 2016 have been included below.

Section 1194.22 Web-based Internet information and applications – Detail

Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supported with Minor Exception	A text equivalent is provided for all non-text elements except for: Document icons that are badged with a padlock image to indicate a document is 'locked down'.

(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	CLM2016 does not include multimedia presentation.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supported	CLM2016 does not convey information by color alone.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supported with minor exceptions	CLM2016 is designed to be read without an associated style sheet, but a style sheet is required to properly isolate the ribbon.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	CLM2016 does not use server side image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	CLM2016 does not use client side image maps.
(g) Row and column headers shall be identified for data tables.	Supported	Row and column headers are identified for all data tables.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Applicable	
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supported	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supported	CLM2016 does not include functionality that causes the screen to flicker.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not Applicable	CLM2016 complies and does not require a text only page for accessibility purposes.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supported	

(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Not Applicable	CLM2016 does not require additional applets or plug-ins in order to function.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported	
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supported	
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	CLM2016 does not contain timed response features.

Section 1194.31 Functional Performance Criteria – Detail

Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported	
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported	
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supported	Collabware CLM 2016 does not require use hearing to access application functionality.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or	Not Applicable	Collabware CLM 2016 does not require use hearing to access application functionality.

support for assistive hearing devices shall be provided.		
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	Collabware CLM 2016 does not require use speech to access application functionality.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported	

Section 1194.41 Information, Documentation and Support – Detail

Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Collabware support documentation is provided via PDF, word, excel or software downloads available from our support website. Collabware will make every effort to provide the support documentation in a format suitable for our customers.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Collabware support documentation is provided via PDF, word, excel or software downloads available from our support website. Support technicians are also available by phone or video conference at no additional charge. Individuals who are hearing impaired may pre-arrange access via TTY or through real time chat at no additional charge.

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Collabware regularly updates its websites and provides new information about the accessibility of products as that information becomes available.